

Workplace Bullying

PRACTICAL WORKSHOP

Following on from our seminar “Is Bullying Making Your Job Difficult and Unpleasant?” this half day workshop provides practical strategies and techniques for preventing and addressing bullying issues and complaints.

Overview

Bullying Issues can be very complex and the resolution requires a skilled and nuanced approach. Like any skill, you need to practice to be able to apply it successfully.

Can you afford not to be prepared?

You're invited to a half day workshop where we will follow on from our seminar and put some of the techniques and guidelines in to practice.



Workshop Content

- What makes a useful bullying complaint? Whether you are compiling, receiving or responding to a complaint, having the complaint properly and fairly constructed is vital to being able to resolve the issues and move forward.
- How do you respond to a complaint? The response is key to moving forward and to avoid getting stuck in an intractable situation.
- Resolution strategies that enable everyone to get on with their work!
- Reactive and proactive strategies for other stakeholders – other employees, customers, and suppliers.

Who is it for

Managers, supervisors, co-ordinators, business owners and those with an interest in resolving workplace conflict and looking after staff at work

When: Tuesday 14 November 2017, 9:30am - 12.30pm

Where: The Assembly Building, Level 1, 156 Collins Street, Melbourne

Cost: **\$220** (inc GST) General registration.

Registration includes participant booklet, resources and morning tea.

Bookings: www.enableworkplace.com.au/events by Friday 10 November 2017
email: mail@enableworkplace.com.au -or- call Michelle on (03) 9663 9168.



Nerio Baldini *Senior Consultant*
Has over 30 years experience in Employee and Industrial Relations. He specialises in conflict resolution, negotiation skills and equal opportunity

Alexina Baldini *Psychologist/Director*
Specialist expertise in workplace health and wellbeing, building resilient cultures and positive interpersonal dynamics.



Enable Workplace Consulting specialises in enabling organisations to get on with their core business rather than spending time dealing with workplace issues.