

# Working with Bullying Issues: Lets Get Practical!

Following on from our seminars "Is Bullying Making Your Job Difficult and Unpleasant?" we are holding a half day workshop on practical strategies and techniques for addressing bullying issues and complaints.

Bullying Issues can be very complex and the resolution requires a skilled and nuanced approach. Like any skill, you need to practice to be able to apply it successfully.

## Can you afford not to be prepared?

You're invited to a half day workshop where we will follow on from our seminar and put some of the techniques and guidelines in to practice.



You will practice:

- What makes a useful bullying complaint? Whether you are compiling, receiving or responding to a complaint, having the complaint properly and fairly constructed is vital to being able to resolve the issues and move forward.
- How do you respond to a complaint? The response is key to moving forward and to avoid getting stuck in an intractable situation.
- Resolution strategies that enable everyone to get on with their work!
- Reactive and Proactive strategies for other stakeholders – other employees, customers and suppliers.

## When?

Friday 15th August 2017 9.00 am to 1 pm.

## Where?

Level 1, 156 Collins Street Melbourne (The Assembly Building).

## Who is it for?

Managers, supervisors, co-ordinators, business owners and those with an interest in resolving workplace conflict and looking after staff at work.

## Cost?

\$220 (includes GST) includes participant booklet, resources and morning tea. Early Bird registrations (by 5pm on Friday 25th July) receive a special price of \$165 (includes GST) and a bonus one hour complimentary consultation valued at \$258.50 (inc GST).

## How to Book:

mail@enableworkplace.com.au or call Vicky on (03) 9663 9168 or contact us on www.enableworkplace.com.au by Wednesday 11th August 2017.



Nerio Baldini has over 30 years experience in Employee and Industrial Relations. He specialises in conflict resolution, negotiation skills and equal opportunity.

Alexina Baldini is a psychologist with specialist expertise in workplace health and wellbeing, building resilient cultures and positive interpersonal dynamics.



**Enable Workplace Consulting** specialises in enabling organisations to get on with their core business rather than spending time dealing with workplace issues.

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